

VMware Additional Node Add-On Services for VVEP or VVF



This service is designed to assist with the initial implementation and configuration of VMware VVEP or VVF across additional nodes as an add-on for the VVF and VVEP 3-6 node Service Briefs. The following license models qualify for this service:

- VMware vSphere Enterprise Plus (VVEP)
 - VMware ESX Enterprise Plus
 - vCenter Standard
- VMware vSphere Foundation (VVF)
 - VMware ESX Enterprise Plus
 - vCenter Standard
 - VCF Operations
 - VCF Logs
 - vSAN

Project Scope

The goal of the engagement is to configure new VMware services per the Customer's requirements and assist with implementation, troubleshooting and best practices as a continuation of the purchased VVEP or VVF Service Brief. Services will be performed remotely and will extend the initial service offering.

To maximize the session, it is important that the Customer has their configuration requirements documented, and remote access prepared prior to the scheduled session. Configuration requirements will be completed via remote access on the existing Customer on-prem infrastructure as-is by the Architect assigned to the project. There will be little to no change, except as needed to install/configure VVEP or VVF, to the existing buildout in order to meet the Customer requirements.

After initiation of the project, the Customer will receive an email requesting the following information:

1. Scheduling: Open times for remote session schedule
2. Remote Access: Description of Remote Access Requirements
3. Stakeholders: Who the Customer would like the Sr Consultant to work with on a day-to-day basis
4. Regulations and Controls: Description of relevant regulations and controls that affect the environment - software development lifecycle, administrative, HIPAA, regulatory, security and audit controls, etc.
5. Configuration Requirements Worksheet: Needs to be completed prior to session

The engineer will remote in during the scheduled time and continue the tasks from their purchased Service Brief. This service is priced per node and receives the following discounts as it scales.

10+ additional nodes: Purchase the Service Brief and receive a 10% discount for the Additional Nodes Service Brief

30+ additional nodes: Purchase the Service Brief and receive a 12% discount for the Additional Nodes Service Brief

50+ additional nodes: Purchase the Service Brief and receive a 15% discount for the Additional Nodes Service Brief

Services are limited to the following configuration assumptions:

- Purchased alongside VMware VVEP or VMware VVF standard design and install for a 3-6 node environment
- If configuration is more complex or requires additional functionality, a custom Scope of Work can be developed to meet the Customer's needs.