Low-Code/No-Code Case Studies

BRIDGING THE TECHNOLOGY GAP FOR LOW-CODE/NO-CODE

Leveraging years of experience, our No Code/Low Code experts help companies streamline their business processes and accelerate their growth.

SALESFORCE DEVELOPERS

We provided a team of Salesforce Developers for our client, a large financial and insurance company. Our consultants were responsible for developing new functionality & configurations for the existing system, building out new business units & enhancements as they rolled out Salesforce to additional business groups.

SERVICENOW ADMINISTRATOR/DEVELOPER

Our large consumer goods brand client asked ClearBridge to provide a ServiceNow Administrator/Developer. Our consultant was responsible for configurations, workflows, ongoing support, new feature implementation, and development within the existing ServiceNow environment.

MICROSOFT DYNAMICS CONSULTANTS

Our Microsoft Dynamics Consultants supported the deployment and go-live of Microsoft Dynamics for our client, a retail company. Our consultants performed version upgrades, functional upgrades, implemented Microsoft Dynamics GP software, and set up new users within the environment.
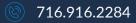
MICROSOFT DYNAMICS CONFIGURATION SPECIALIST

Our Microsoft Dynamics Configuration Specialist supported the optimization of Microsoft Dynamics for our government client. Our consultant was responsible for running agile sprints, performing gap analysis, and reconfiguring Microsoft Core Dynamics Pages to make the product as end-user-friendly as possible for over 400 users and 600 monthly orders.

CASE MANAGEMENT SYSTEMS CONSULTANT

Our government client asked ClearBridge for a resource with experience designing and deploying Pega Case Management Systems. We provided a Case Management Systems Consultant who worked with stakeholders and requirements & development teams to design, develop, and deploy the customized Case Management system in an AWS environment.

SECRET CLEARED SENIOR SALESFORCE ARCHITECT

ClearBridge provided a Secret Cleared Senior Salesforce Architect for our government client. Our consultant was responsible for the design and development of core Salesforce platforms, including designing authentication and authorization policies.

SERVICENOW PORTAL DEVELOPER

Our client, a professional services firm and integrator, asked ClearBridge to provide a ServiceNow Portal Developer to support 3 customers going live with the platform. Our consultant worked to design & develop Service Portal pages, widgets, and components using HTML, CSS, JavaScript, and ServiceNow scripting. Our developer customized & extended the portal's functionality by leveraging ServiceNow APIs & integration capabilities and creating responsive & mobile-friendly Service Portal interfaces aligned with industry best practices and user experience design principles.

PEGA ENGINEER

We provided a Pega Engineer for our client, a telecommunications company. Our consultant was responsible for several highly visible automated call center and chatbot projects related to customer satisfaction. Our engineer worked to optimize the interaction of newly implemented Pega and Cassandra, connecting Pega to Cassandra clusters and data stores.

LEAD SALESFORCE DEVELOPER

We provided a Lead Salesforce Developer for our large retail client, to lead their development team in designing, coding, testing and implementing solutions. Our consultant determined business, functional, & technical require-ments and participated in application design, configuration, testing, and deployment.

APPIAN / SALESFORCE SME

Our government entity client asked ClearBridge for a certified Appian / Salesforce SME. Our consultant supported their Appian / Salesforce proposal, the technical architecture & design of the solution, and led the technical execution of the solution.

SERVICENOW DEVELOPER

Our client, a large customer services organization, asked ClearBridge to provide a ServiceNow Developer. Our consultant participated in all aspects of the software development life cycle: Analysis, Design, Coding, Testing, Training, and Operational Support. Our Developer coded in JavaScript, XML, CSS, & web services and performed configuration, integration, and custom development.

MICROSOFT DYNAMICS ADMINISTRATORS

We provided multiple Microsoft Dynamics Administrators for our real estate client to support the phasing out of a third-party partner previously responsible for managing a core internal custom application built upon Microsoft Dynamics. Our consultant completed the rollout of the application by configuring the application, documentation, data analysis, testing, and training.

SENIOR PEGA / JAVA ENGINEER

We provided a Senior Pega / Java Engineer for our government entity client. Our consultant was responsible for supporting the design, implementation, and administration of their Pega middleware application platforms and other Low Code / No Code technologies.

APPIAN DEVELOPER

Our leading government technology service provider client asked ClearBridge to provide a certified Appian Developer. Our consultant worked on Appian development and debugging initiatives, as well as collaborating with cross-functional teams.